

HOW TO AVOID FINANCIAL SCAMS

Bank safety tips

This downloadable PDF contains useful tips on how to recognise and avoid bank and other financial scams. The information included has been gathered from reputable sources including Lloyds Bank. See what to look out for, below:

UNEXPECTED CALLS

If you did not expect the call then it could be a scam. Ask to call back and for a contact number.

REFUND OFFER

If your bank calls you with a refund offer it is likely to be a scam. Banks do not provide information on refunds over the phone.

PRESSURED CALLS

Financial scammers want to pressure you to make a quick decision. Do not make any decisions under pressure. Ask for a contact number and say you will call back.

TEXTS FROM YOUR BANK

Your bank will never send you an unsolicited text. If you receive a text from your bank asking you to click a link or respond immediately, it is a scam. Delete the text and contact your bank to let them know.

HMRC SCAMS

In the run up to tax return deadlines some people receive fraudulent emails claiming to be from the HMRC, notifying the recipient of a refund. Another scam involves a text telling the recipient they have an unpaid tax bill. These are both fraudulent - ignore them.

TOO GOOD TO BE TRUE?

As a rule it probably is. If you are unexpectedly contacted via text, phone call or email with a promise of a large refund, prize or financial gift, odds are it is a scam.

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